





GOSHEN FIRE DEPARTMENT

2019 ANNUAL ACTIVITY REPORT



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Message from the Chief



It is my pleasure to present our Goshen Fire Department year-end report for 2019. Although the individual efforts of our staff can never be captured in its entirety; this report does provide the reader an overview for each division's activity in 2019.

Our calls for service in 2019 resulted in a new record again for GFD at 4,746. We worked with the Goshen Utilities Department to record and maintain water hydrants' throughout the city and we are working through aspects of our practices at GFD that will also help us attain an ISO rating of 2.

The Fire and EMS division continues to work on new software integration for EMS and fire reporting. Our software challenge in 2019 was adding and integrating Record Management Software (RMS) that manages staff and tracks assets for GFD. Thanks to Asst. Chief Miller, Asst. Chief Happer and EMS Lieutenant Courtney Snyder for their dedicated work on this project. Also on the technology front GFD is fortunate to have Capt. Shane Heeter who coordinates the CAD and GIS for our onboard computers in each of our apparatus.

The Inspection Division continues to do an amazing job with our commercial, manufacturing and retail partners in Goshen in helping to keep their workplace environment safe. Chief Inspector Scott Thomas continues his leadership role for coordinating fire investigations. Sgt. Lucas Mason is doing an amazing job of coordinating our GFD Public Education initiatives and our fire safety education in the Goshen School system allows us to reach every 1st and 3rd grade student in the school system with important lessons on fire safety.

We completed our goal of the training tower installation in December and we are looking forward to training not only our staff but also training with our local fire-rescue partners in Elkhart County. We at GFD could not have completed the training site development without the dedication and oversight provided to by Goshen Director of Public Works Dustin Sailor and Street Commissioner David Gibbs and his staff. In our efforts to provide for better training with regard to fire and EMS education, Asst. Chief Anthony Powell has fostered a partnership with IVY Tech that we feel will pay dividends into the future.

GFD once again participated in an active assailant drill with GPD and continue to improve our tactics and techniques for this type of a response should the need arise. The cooperation between the GFD and GPD Training Divisions reinforces and elevates our commitment to our children; their family and our school system partners.

In 2019 we said farewell to GFD members Lyle Bontrager, Eric Stutzman and Don Showalter as they retire and begin a new chapter in their lives. We appreciate their dedication and service to our Goshen community and wish them the best in their new endeavors.

Credit for this report should go to Assistant Chief Mike Happer, who does an outstanding job of coordinating our reporting groups for your review. In 2020 will take on new challenges in a professional manner all while providing dedicated care and protection for the citizens we serve.

Dan Sink

Chief of the Department



Goshen Fire Department Mission Statement

Our mission is to provide a positive workplace with continual training and adequate equipment so that we may give our customers the very best service possible. The importance of our service; fire suppression, rescue, prevention and investigation, paramedic ambulance service, and public education: compels us to perform our duties in a sincere, skillful, dedicated and professional manner.

Goshen Firefighter Oath of Office

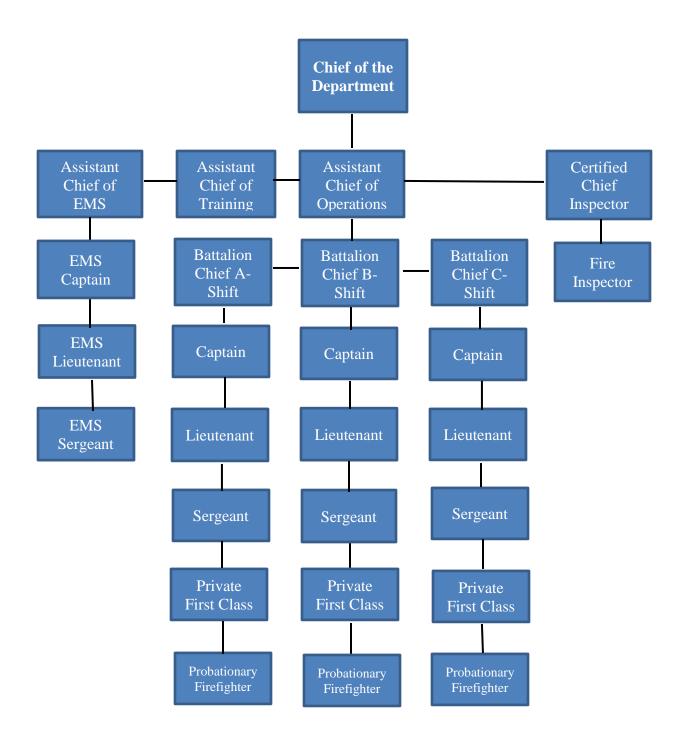
I do solemnly affirm that I will support the constitution of the United States and the constitution of the State of Indiana and that I will faithfully and impartially discharge my duties as firefighter on the Goshen Fire Department according to the law and to the best of my ability, so help me God.



Goshen Fire Department

Organization Chart







Overview:

The Goshen Fire Department responded to 4,746 calls for service in 2019, an 2.2% increase from 2018. Average response time for the first arriving unit on emergency calls from our dispatch to arrival on scene, was 5 minutes and 5 seconds.

The annual dollar loss from investigated fires was estimated at \$884,505 up from \$542,805 in 2018. The percent of property value saved in structures fires during 2019 was 98% compared to 97% in 2018.

The total dollar amount of property saved in 2019 was \$43,674,950, which is more than double from last year.

Operations

> Suppression – Assistant Chief of Operations Mike Happer

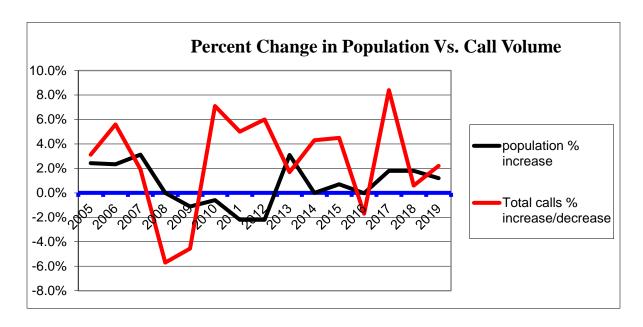
In Table #1, shows the types of calls for service, overtime hours, average response times, estimated fire loss/property value, percent of property saved and average calls per day. In Table #2, illustrates the type of emergencies that the fire department responded to during 2019. Furthermore, the type of call is indicated by month.

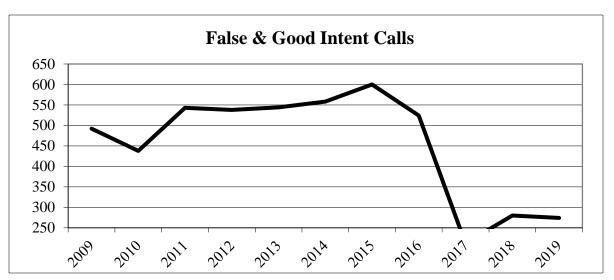
Table #1	2016	2017	2018	2019	% Change from last year
Estimated Population	32,267	33,000	33,600	34,000	
Total Calls	4,253	4,610	4638	4746	2.3%
EMS Patients	3,733	4,056	3856	3970	3%
EMS Assist Calls	2,190	2,350	2132	2290	2.7%
Fire/Hazardous Conditions	70	59	63	51	-18%
Vehicle Fire	8	16	10	14	40%
False Alarms	524	212	280	275	-0.02%
Overtime Hours	4,253	6,605	3844	3834	-0.002%
Average Response Time	4:41	5:25	5:09	5:05	-0.001%
Value of Property	\$13,529,128	\$22,458,554	\$19,863,550	\$43,674,950	121%
Value of Fire Loss	\$240,328	\$2,687,403	\$542,805	\$884,505	63%
Percentage of Property Saved	98%	88%	97%	98%	1%
Calls Per Day	11.7	12.6	12.7	12.9	1%

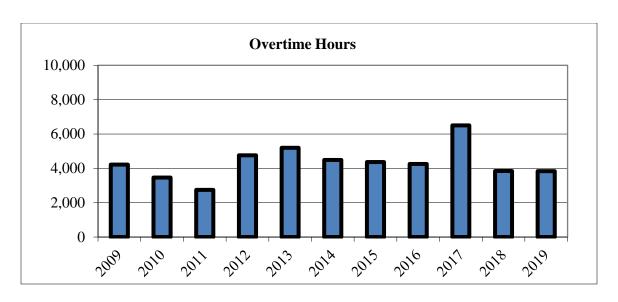
Table #2	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Motor Vehicle													
Crash	11	16	10	14	7	17	12	25	15	16	16	9	169
Vehicle													
Extrication	2	2	0	0	0	1	0	1	2	1	0	0	9
Medical Calls	280	294	303	278	304	305	327	340	286	326	272	316	3706
Fire Alarms	31	18	6	21	20	39	25	18	18	24	27	17	264
Cancelled													
Enroute Calls	31	15	15	19	23	24	18	19	33	23	26	25	271
Structure Fire	2	1	2	0	1	6	4	1	4	3	2	2	28
Rubbish Fire	2	2	3	9	1	6	5	3	5	7	4	2	49
Vehicle Fire	1	1	0	1	1	0	4	2	0	0	1	0	11
Natural Gas Leak	0	1	1	0	0	0	2	2	4	4	4	1	19
CO Incident	0	2	1	0	0	1	1	0	1	1	1	1	9
Service Calls	18	15	7	12	9	8	14	19	11	25	7	7	152

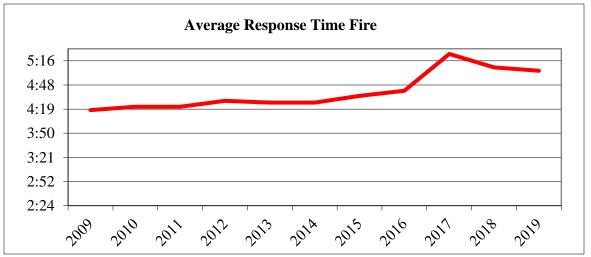
2019 Manpower									
Daily Staffing Level Total Days of Year Average Days Per Month % of Year									
13	114	9.5	31%						
14	97	8	27%						
15	60	5	16%						
16	32	5	8%						
17	22	1.8	6%						
18	10	0.8	3%						

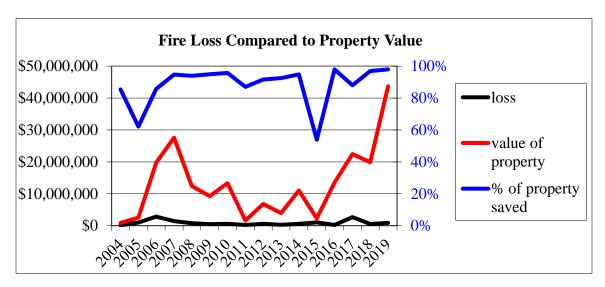
The percentages represent days in which personnel are at the station for a full 24 hour shift, this does not count personnel working partial days due to TC, classes, etc. (This only counts for 11 months)

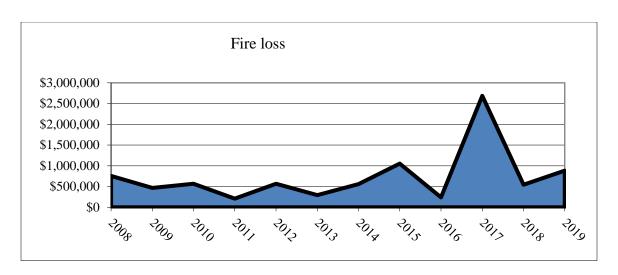


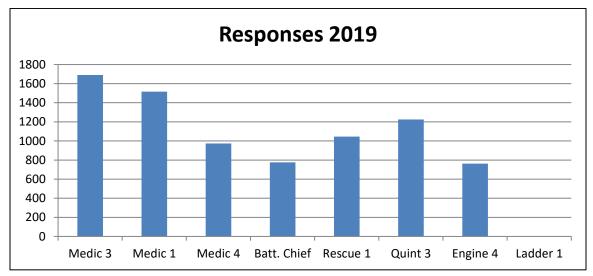


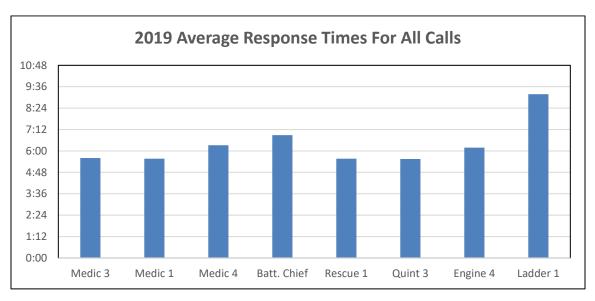


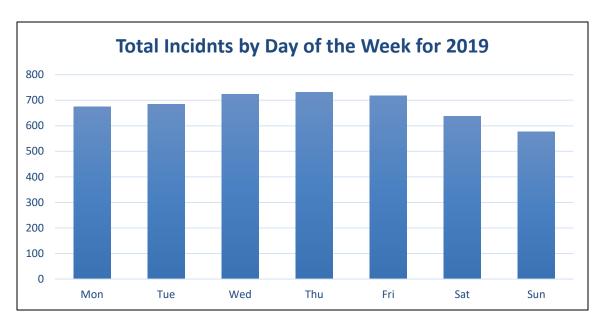


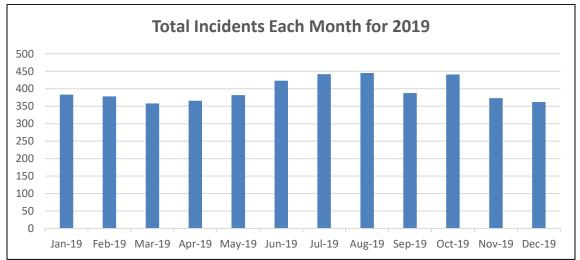


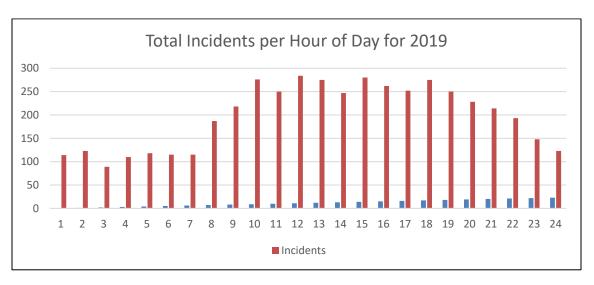
















➤ Emergency Medical Services – Asst. Chief Merv Miller

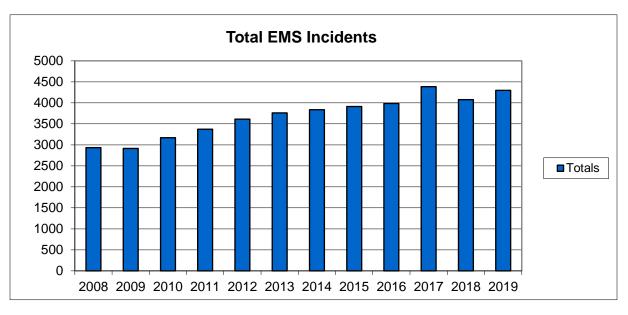
The EMS division of the Goshen Fire Department experienced another productive year in 2019. There was, once again, an increase in total call volume from the previous year. We responded to a total of 4741 incidents, which is a three percent increase from 2018. In order to keep up with the increasing number of incidents, the EMS division has consistently been sending members to paramedic programs. Three members completed their paramedic education in 2019 and two more will begin in 2020. As more younger members of GFD complete their paramedic training, some of our more experienced members will no longer be required to serve the department as paramedics. I would like to thank Captain Bruce Nethercutt for his many years of service to this department, and the City of Goshen, as a paramedic.

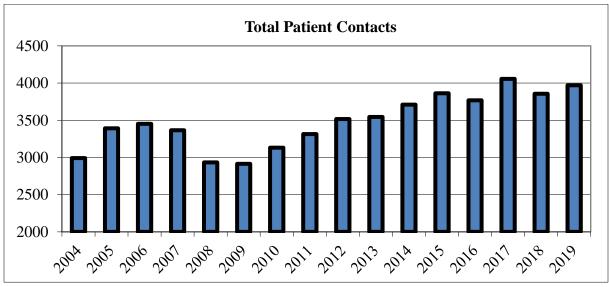
Many changes and improvements have occurred within the last year. We were able to upgrade three of our four cots, which had reached their end of use date. This may not seem like the most exciting news, but these cots are used daily and significantly lessen the effort needed to move patients into the ambulance. The EMS division also started formulating specifications for a new ambulance that will be delivered in 2020. As one would imagine, our ambulances are expected to endure the rigors of constant use and eventually need to be replaced. We have three front-line ambulances and one reserve that is used when one of the front-line ambulances needs to be serviced. With the delivery of the new ambulance, we will be able to replace one of our more mature ambulances. We are constantly striving to make positive changes within the EMS division that allow our members to continue providing exceptional care to members of this community. As total call volume increases, we need innovative solutions to adapt to the challenges this creates. We will continue to upgrade our equipment and invest in the education of our members. By doing so, Goshen Fire Department, and the EMS division, will respond to

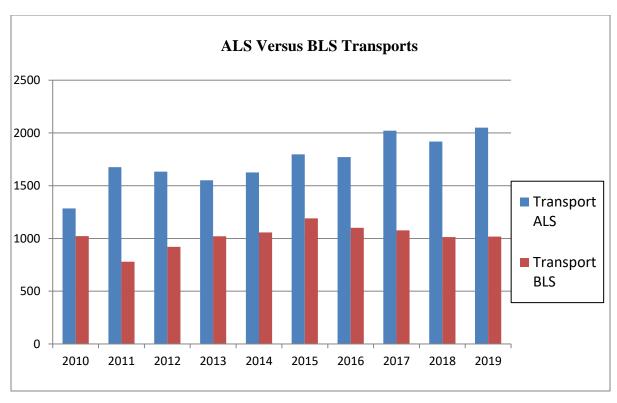
each incident in 2020 with the same level of professionalism and dedication to excellence that was provided in 2019.

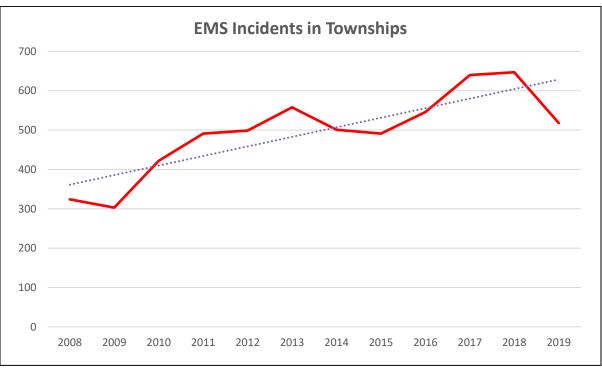
In 2019, the department had 3970 patient contacts, which is a increase of 114 or - 3%. The table and chart below shows total patient contacts, total of advance life support vs. basic life support transports and transport destinations.

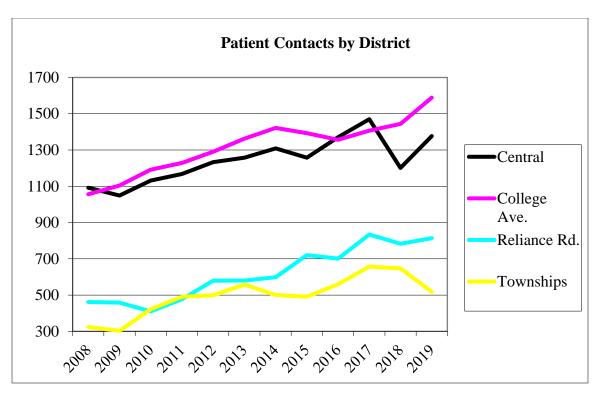
	2013	2014	2015	2016	2017	2018	2019
Total Patient							
Contacts	3545	3709	3862	3768	4056	3856	3970

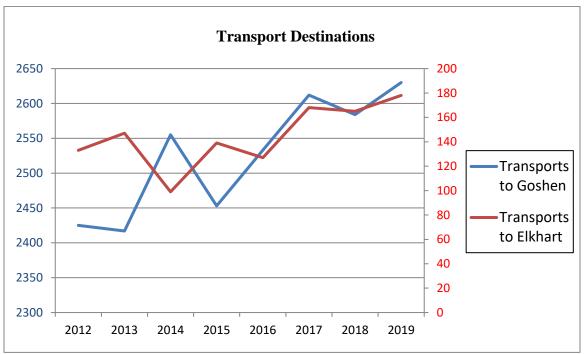














> Training – Anthony Powell, Assistant Chief of Training

The Goshen City Fire Department Training Division is proud to serve the Goshen Community, other City Departments, and the members of the Fire Department. We strive to provide new age training that is relevant to the science of today's fire and emergency services. Our Primary goal is to meet the needs of the Goshen Community and its surrounding area.

In order to accomplish the above goals Goshen Fire Department uses two (2) phrases "Semper Paratus" which is a Latin phrase, meaning "Always Ready". Another phrase used is "A Place for All to Train". The Training Division uses this to let everyone know that all are welcome at the Goshen City Fire Training Center.

In 2019 a total of 12,251 personnel hours were accumulated. This is on track with 2018 hours and we were able to complete two large scale exercises.

Leadership and Teamwork is an essential part of a Fire Department. The Training Division has put focus on Officer Development training to foster leadership in our department. Our primary focus of this training is to make sure our Fire and EMS Officers have the tools, knowledge, and confidence to lead in our organization.

2019 Accomplishments

Post-Traumatic Stress

On August 17th, 2019 Goshen Fire Department accomplished a goal set in 2018 and hosted Dr. David Griffin a Battalion Chief with Charleston S.C. Fire department. Dr. Griffin was the pump operator for Engine 11 at the Sofa Super Store Fire in Charleston S.C. in 2009. Dr. Griffin went through Post Traumatic Stress and hit a turning point in his life where he realized he was not honoring his fallen brothers. Dr. Griffin shared his story at the Lerner Theater with Firefighters and their wives from our area. This presentation was paid for by Indiana District 2 Training Council.

School Safety Partnerships

In 2019 the Fire Department trained with Goshen Police Department and Goshen Community Schools on the second annual "Active Assailant Drill" to refine a response plan to active assailant incidents. The Goshen Fire Department has adopted the Rescue Task Force (RTF) model, which is a specific fire department role for entering the hot zone to assess, treat, and move victims of these tragic events. The department conducted several training concepts, movement formations, triage, and patient removal to safety in 2019. Trainings were used to integrate Goshen Police and Fire Departments as one cohesive unit. A large scale active assailant drill was conducted at Goshen High School on June 10th, 2019 with outside evaluators present to identify deficiencies to improve upon. This year we utilized the Moulage Medic to apply Hollywood style make-up on our victims. This allowed for Paramedics, EMT's, and Police Officers to have a realistic training scenario and react appropriately. After this drill and the feedback received we determined that in the event of this type of tragic incident the City of Goshen is more prepared than we were in 2018. The combined cross training of our two departments and Goshen Community Schools provided opportunity to practice unified command. Combined training scenarios will continue in 2020 with another drill planned for March 11th 2020.

From these trainings Goshen Community Schools, Goshen Police Department, and Goshen Fire Department have developed a GCS / Goshen City Safety Co-Op committee. The Committee meets once a month to discuss possible threats, past incidents, safety concerns, and joint trainings.

Goshen Fire Department Partnered with Elkhart Fire Department, Elkhart County Emergency Management, and Elkhart County Health Department to train 5 staff members in every school in Elkhart County in the "Stop the Bleed" program. This was well received by the schools and built a stronger bond between the school systems and the Public Safety sector.

Goshen Fire Department was invited, attended, and now has a representative on the Elkhart County School Safety Coalition board. This board consists of administrative representatives from all Elkhart County Schools, all School Resource Officers, Goshen Fire Department, and Elkhart County EMA. Topics of discussion include possible threats, past incidents, safety concerns, and joint trainings.

Community Outreach

In 2019 we assisted Greencroft and Goshen PD with an active assailant drill. This drill gave a good sense of Greencroft staff capabilities and where Goshen Fire Departments focus should be on arrival of a mass casualty incident at the facility. We did recognize that Greencroft staff is prepared and efficient in there process of removing residents in an emergency.

We promoted and started an Elkhart County Instructors association to bring area instructors together to pool resources. By doing this we are creating a group of trusted individuals that will help train future fire and EMS personnel. This will also relieve some of the financial burden to the City of Goshen.

Goshen Fire Academy

In 2019 Goshen City Fire Department hosted and taught its first Fire Academy class. We had the opportunity to teach 28 students Mandatory Firefighter, Hazmat Awareness, Hazmat Operations, Firefighter 1, and Firefighter 2. The courses were taught at the Goshen Fire Department Training Center located at 2109 Caragana Ct. These courses were taught at no cost to the City of Goshen. The materials, Instructor hours, and even facility maintenance was paid for by The State of Indiana District 2 Fire Training Council.

In 2019 we were recognized by the State of Indiana as a District Training site. By attaining this status we will receive funds for Instructing courses, materials, maintenance and repairs, and filling our propane tank for propane props.

IVY Tech Partnership

In 2019 we began our partnership with Ivy Tech Community College to teach Mandatory Firefighter, Hazmat Awareness, Hazmat Operations, Firefighter 1, and Firefighter 2. We taught Mandatory and both Hazmat courses and will continue with Firefighter 1 & 2 January of 2020. The benefit of the partnership to the City of Goshen is that we will now have a recruitment pool that we have taught, the instructors will be paid for through Ivy Tech, and Ivy Tech will be able to apply for training prop Grants on the behalf of The City of Goshen Fire Training Center.

Our partnership with IVY Tech College will see a new course in 2020. We will begin Fire Officer Strategies and Tactics. This class is the next step in furthering the students' knowledge in the fire and EMS profession.

Training Center

We also saw the substantial completion of our Training Facility Tower. This project has been a 20+ year process with many man hours and many different personnel putting time and effort in. This Tower will allow us to complete needed skill stations for classes and trainings for Goshen Fire, Police, and surrounding departments.

All Pro gas has donated a 500 gallon liquid propane tank to the Training Center. All Pro is in the process of running gas lines to a vehicle fire prop, dumpster fire prop, and are constructing a 500 gallon pressure tank fire simulator. We are very excited about these new props and greatly appreciate All Pros willingness to participate in the success of The City of Goshen's Training Facility.

2020 Goals

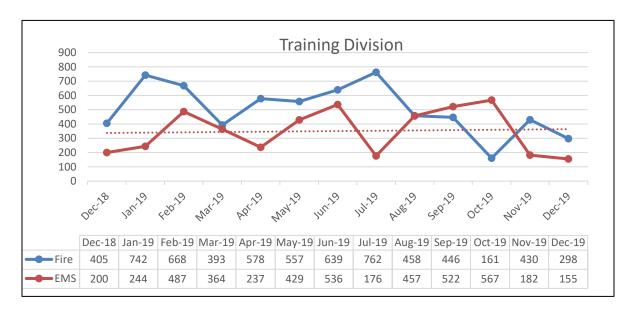
Our focus in 2020 will be on continuing to teach new firefighters, work toward a 3 bedroom Education house to train children on fire safety and how to escape the home in an emergency. We will continue to work well with Goshen PD and surrounding Fire and EMS Departments. We will continue to work toward a Peer Support program that includes a retired member, junior member, senior member, and administrative staff. 2020 will see the completion of our Propane fire props; car, dumpster, and pressure tank. We will work with Choretime Brock to attain a grain bin rescue simulator

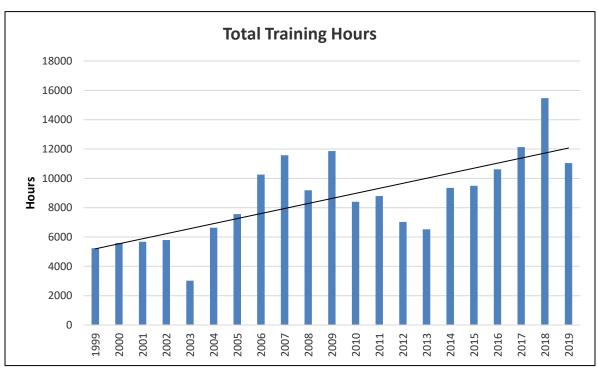
In 2020 we will complete another Active Assailant drill at Goshen High School. This Drill will include all Goshen Community Schools Teachers, surrounding Police and Fire agencies, and Goshen Police and Fire departments.

In 2020 we will have the possibility of hiring 2 new firefighters. Our department will have 25 members with 5 years or less. The Training Division will be focused on accomplishing 240 hours for members in their first year. We will continue to attain quality company training hours. These improvements will directly impact ISO ratings for the city.

The Training Division is looking forward to 2020 with great anticipation. Our goals are attainable and realistic and we are ready to accomplish them.

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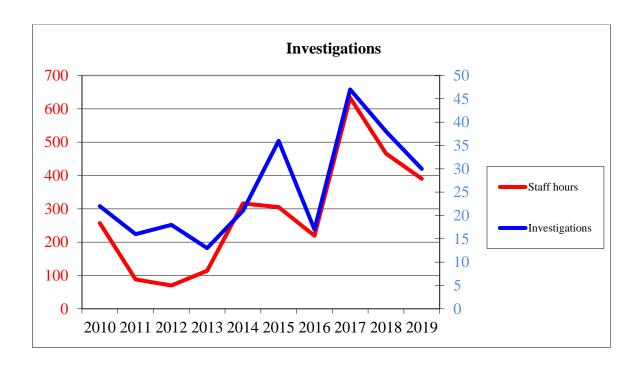






> Fire Investigations – Chief Inspector Scott Thomas

In 2019, the division investigated 30 fires, a 20% decrease from 2018, and recorded 390 hours for an average of 13 hours per investigation.





Inspections – Chief Inspector Scott Thomas

2019 was another busy year for the Goshen Fire Department Fire Prevention Division. Our division works behind the scenes on a daily basis to keep all in Goshen safe. Fire prevention is not as glorious as most jobs in public safety, often times our work goes unnoticed and even unappreciated. There is no way to know how many lives may have been saved and how many fires and workplace accidents have been prevented through the work we do. Fortunately, the City of Goshen has dedicated professional fire prevention staff that works hard to ensure you and your family can enjoy life's simple daily tasks such as going out to eat, watching a movie at one of our local theaters, sleeping in a hotel or even living in one of our many multi-family structures knowing that someone has made every effort to ensure that our buildings are constructed and maintained in a safe manor in accordance with our adopted codes and standards. Our staff has without question is required to obtain and maintain more specialized training and education in addition to traditional firefighting, rescue and EMS certifications and licenses than most in public safety. Our staff is fully committed to continue and provide the essential services that is expected from our citizens and business. Our main goal is to prevent disaster before starts and make buildings safe during fire events. I would encourage

everyone to research past fires such as Our Lady of Angels school fire in Chicago in 1958, the Station Night club Fire in Rhode Island in 2003 and recently the Ghost Ship Warehouse Fire in Oakland, CA in 2016.

The Fire Prevention Division has three fundamental duties as listed below

1. Fire inspections and construction design review

Most think of a fire inspection as a simple inspection of fire extinguishers and exit signs, when really there is much more to the task than most realize. Fire Inspectors ensure each structure is safe by ensuring adequate, accessible egress components, inspecting fire suppression and alarm systems, calculating correct occupant loads and even regulating some of the most hazardous of chemicals in use and in storage within the city, preventing possible disaster. Those items were just a small fraction of the daily responsibilities of a fire inspector.

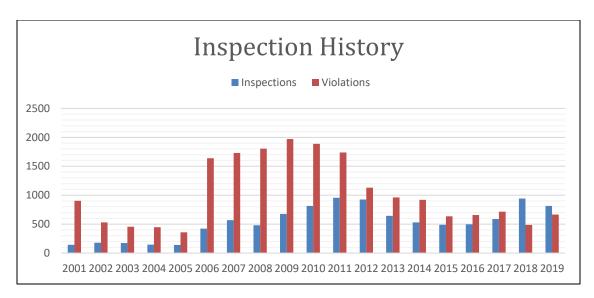
2. Fire origin and cause investigations

Goshen Fire Department has six individuals that perform the crucial role of investigating every reported fire within the city and at times assisting other communities with our expertise. Fire departments are required by Indiana state statute to investigate reported fires. Our fire investigators are known throughout the region and the state for our expertise and training in fire origin and cause investigations. Each case worked is without bias and scientific methods are carefully applied to figure out the cause of a fire, so we can try and prevent another tragedy from occurring. Our investigators attend classes and conferences to stay fine-tuned so we can seek the truth.

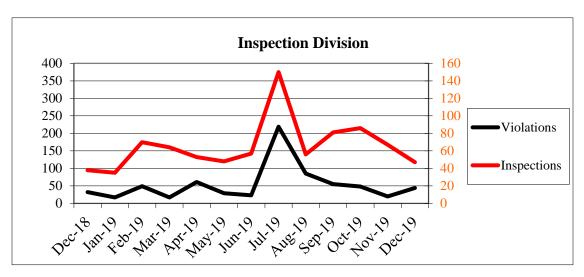
3. Public Education

Our public education group conducts public outreach in regard to fire safety and prevention. The team's main focus is teaching children in our schools about fire safety in the month of October. They also teach fire extinguisher classes to local businesses.

	2013	2014	2015	2016	2017	2018	2019
Inspections	644	530	490	498	588	942	814
Violations	962	919	636	657	715	487	667
Violations per							
Inspection	1.5	1.7	1.3	1.3	1.2	0.5	1.2
Average Inspections							
per month	53.7	44.2	40.8	41.5	49	78.5	68



















> Fire Prevention/Education

Private Lucas Mason Public Education Coordinator

In 2019 Public Education continued to have a positive presence in the community. As in previous years our most active time comes in October during Fire Prevention week. We continued the tradition of presenting a fire safety puppet show to all first graders in the city as well as meeting with all third graders to talk about making an exit plan for their homes. In 2019 we instructed almost 500 first graders and over 500 third graders.

The division continues to provide fire extinguish trainings throughout the community. We utilize both on shift and off shift personal to be able provide trainings to different types of businesses and organizations across all shift times. This helps us provide convenient times for the trainees along with keeping overtime in check for the department. Our training device utilizes real flames which helps to make a more realistic and enjoyable training experience.

Public Education continues to be a job for all on the department. At some point everyone on the department helped with a Public education event or training during 2019. Some members spent more time than others, but all were a part of it. Outreach to the community we serve continues to be an important part of what it means to be a GFD member.

> Human Resources

As of December 31, 2019, the department is staffed with 59 sworn personnel, 1 civilian fire chief, 1 administrative assistant, and 2 civilian chaplains.

Change in Rank

Promotions of 2019						
Anthony Powell	Promoted to Assistant Chief of Training on 01/01/19					
Scott Thomas	Promoted to Certified Chief Inspector on 01/01/19					
Matt Stamm	Promoted to Inspector I on 01/01/19					
Phil Schrock	Promoted to Fire Lt. on July 01/01/19					
Garrett Sheline	Promoted to Fire Sergeant on 01-01-19					
Colten Cox	Promoted to Private First Class on 02/06/19					
Josh Ortiz	Promoted to Private First Class on 02/06/19					
Ryan Ule	Promoted to Private First Class on 02/06/19					
Shane McKerchie	Promoted to Fire Sergeant on 03/11/19					
Lucas Mason	Promoted to EMS Sergeant on 03/11/19					
Bryant Lehman	Promoted to Private First Class on 05/03/19					
Gary Mast	Promoted to Fire Captain on 07/12/19					
Lyle Wingard	Promoted to Fire Sergeant on 07/12/19					
Courtney Snyder	Promoted to Fire Lt. on July 07/26/19					
Shane McKerchie	Promoted to EMS Lt. on 07/26/19					



































Retirements / Separations

Separations and Retirements					
Lyle Bontrager Retired on 01/30/19					
Myron Miller	Separation of Employment on 02/25/19				
Don Showalter	n Showalter Retired on 07/05/19				
Eric Stutzman	Retired on 07/17/20				
Ryan Ule	Separation of Employment on 08/21/19				
Camron Haberstich	Separation of Employment on 11/29/19				







Appointments

New Hires							
Myron Miller	Hired on 01/02/19						
Tyler Thibodeaux	Hired on 02/12/19						
Davis Lechlitner	Hired on 04/15/19						
Michael Hamby	Hired on 07/08/19						
Matthew White	Hired on 08/19/19						
Lucas Wickey	Hired on 11/04/19						













Miscellaneous Photos











Robert D. Rookstool

November 17, 1935 - October 21, 2019

Robert D. Rookstool, 83, Goshen, died 8:30 p.m. Monday, Oct. 21, 2019 at Waterford Crossing. He was born Nov. 17, 1935 in Elkhart to Kenneth & Mary (Spry) Rookstool. On Aug. 14, 1954, he married Donna (Cleghorn) Rookstool. Surviving are his wife, Donna, Goshen, daughters, Deb (Scott) Billet, Goshen, Kimberly (Dan) Wise, Goshen, 2 grandsons, Jason Billet & Tyler Grooms, great-grandson, Jasson Billet and a great-granddaughter, Adleigh Grooms. Preceding him in death are his parents, brother, Ed ward Rookstool and a sister, Patti Delcamp.

Robert att ended Millersburg High School. He served in the U.S. Army from 1954-1956, with 18 months in Germany. Robert retired from the Goshen Fire Dept. in 1991, after 22 ½ years. He worked for Penn Controls right out of school until 1956. Then he started his own semi-dump truck business, hauling for Dolton Foundry, Warsaw. He had his own excavating business and also worked for 27 years part time for Zook Industries, which became Ag Trucking, and retired in January 1999.

Yoder-Culp Funeral Home

Sandra J. Stoner

(September 28, 1935 - January 12, 2019)

Sandra J. (Palmer) Stoner, 83, of Goshen, passed away Saturday, January 12, 2019.

She was born September 28, 1935 in Three Rivers, Michigan, the daughter of Donald and Opal (Lovejoy) Palmer. She was preceded in death by her parents and a sister, Sherry (Palmer) Moore.



On January 6, 1957 she married Duane E. Stoner. He preceded her in death on June 20, 1998, after 43 years of marriage.

She is survived by her four children, Charles D. Stoner of South Bend, Shelley M. (Steven) Bontrager of Middlebury, Kirby A. (Barbara) Stoner of Mishawaka and Andrew E. (Randolph) Stoner of Sacramento, California; four grandsons, Scott (Jessica) Stoner of South Bend, Aaron (Ellie) Bontrager of Mishawaka, Cory (Richele) Stoner of Elkhart and Jordan Bontrager of Los Angeles, California; three great-grandsons and a great-granddaughter.

Mrs. Stoner was employed for more than a decade as a deputy city clerk in the Clerk-Treasurer's Office for the City of Goshen in the administration of former Clerk-Treasurer Phyllis D. Roose. She also worked in clerical and bookkeeping positions for ESI Meats of Elkhart, Western Rubber, Farm Bureau of Elkhart County and MDK Corporation of Goshen.

She was a 1953 graduate of Three Rivers High School. She formerly volunteered in the Chaplain's Office at Goshen General Hospital and was a member of the Goshen Fire Department women's auxiliary and the auxiliary of American Legion, Post 30. She has been a member of First Baptist Church of Goshen for more than 50 years and sang in the church choir for many years.

Visitation will be Wednesday, January 16, 2019, from 2 to 4 and 6 to 8 p.m. at Yoder-Culp Funeral Home where a 10 a.m. Thursday funeral service will be conducted.

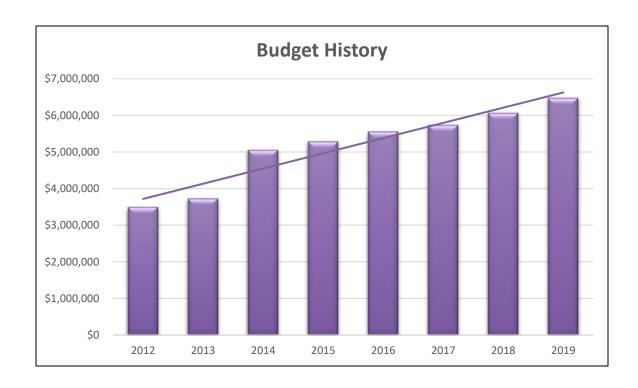
Burial will follow in Violett Cemetery, Goshen.

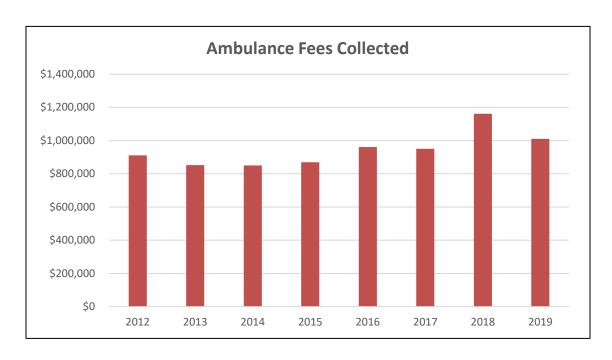
Memorial gifts may be directed to Harbor Light Hospice.

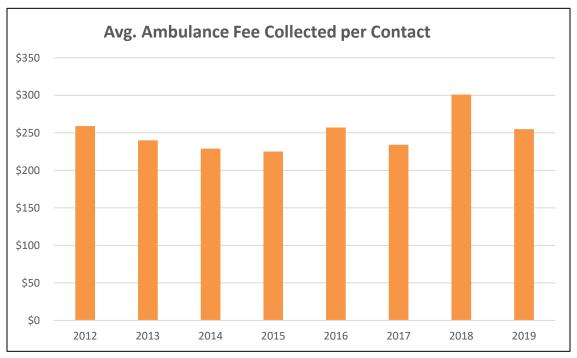
> Budget

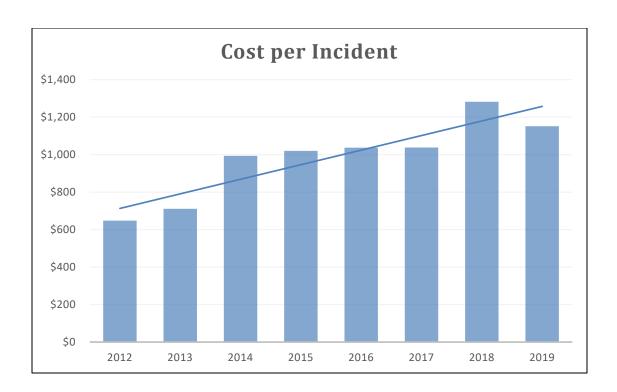
	2017	2018	2019
Budget	\$5,733,792	\$6,062,620	\$6,469,793
Ambulance Fees Collected	\$950,073	\$1,161,776	\$1,010,425
Budget (minus) Ambulance Fees	\$4,783,719	\$5,946,444	\$5,459,368
Avg. Ambulance Fee Collected per Contact	\$234	\$301	\$255
Cost per Incident	\$1,038	\$1,282	\$1,152

*2019 includes all cost of the Department. Previous years did not include pension, insurance, social security and Medicare.









> Summary

This report conveys the activities of the department for 2019. Additional data may be available upon request.

Dan Sink

Chief of the Department